

## FINANCIAL POLICY

Thank you for choosing our office for your child's dental treatment. We are committed to their successful treatment. Please understand that payment of your bill is considered a part of your child's treatment.

Please be aware that the parent bringing the child to My Kids' Dentists is legally responsible for payment of all charges. We cannot send statements to other persons.

Payment is expected in full for each appointment as services are rendered. For your convenience, we accept cash, MasterCard, Visa, American Express and Discover. We also offer financing with little or no interest through either CitiHealth or CareCredit Card programs.

Dental Insurance: There is no direct relationship between our office and your insurance company. The type of plan chosen by you, and/or your employer determines your insurance benefits. As such, we have no say in the selection of your insurance company, no control over the terms of your contract, the methods of reimbursement or the determination of your insurance benefits. We will accept assignment of benefits from your insurance company; however you are responsible for the full balance including any amount that is not paid by your insurance company.

We will file your claim as a courtesy, but if the insurance company will not pay us directly, you are responsible for the entire balance and the insurance company will send the payments to you.

If you break/miss an appointment without a 24 hour notice, we reserve the right to charge a \$50.00 broken appointment fee.

Appliance: The cost of the appliance must be paid on the day your child's impressions are taken. This is necessary because we must pay the lab bill when the appliance is ordered, not when they are delivered.

My Kids' Dentists requires that all outstanding balances be paid in full within thirty (30) days unless other arrangements have been made. If we have not received payment or you have not contacted us within thirty (30) days, further action may be taken with a collection agency or with a Small Claims Court. We reserve the right to apply a fee of \$5.00 a month from the date of service, as well as a \$30.00 collection fee if a collection agency is necessary.